

Social Media





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Overview

Crestwood Associates is an award-winning Acumatica and Microsoft certified partner with proven success in 5,000+ ERP implementations. For more than 20 years, Crestwood Associates has been providing innovative technology solutions to accelerate operational efficiencies for mid-market organizations. Best known for delivering unparalleled value to their clients, Crestwood serves thousands of clients nationwide, and is rapidly expanding reach across the United States.

> For more information about Crestwood or ERP solutions, visit crestwood.com

GP TO BC DYNAMICS MIGRATION ASSESSMENT

Frequently Asked Questions

Is the migration assessment free or are there any licensing requirements?

The migration assessment is available at no cost, and licensing is not required. Users need to contact their Crestwood Client Account Manager to sign up. Your Crestwood Client Account Manger will then open a support case to run the tool on your server. The Assesment tool can be run multiple times.

Do I need to purchase a Dynamics Business Central license in order to run the assessment tool?

No, a Business Central license is not required to run the tool.

Will the assessment work on any version of Microsoft Dynamics GP?

Yes, the assessment will work on any version of Dynamics GP and Microsoft SQL Server.

Will the assessment tool run on any device?

The tool can be run from any computer with a connection to the SQL server running the GP database. An internet connection is required to upload the results. To browse the Dynamics file set more easily, we recommend running the tool on a PC that also runs the Dynamic GP client.

How long does it take to complete the assessment?

On average, the tool will complete its assessment in less than five minutes.

Do users need to be logged out of GP to use the assessment tool?

No, users can continue to work as usual in GP while running the tool.

Will the tool change any data in my GP system?

No, the assessment tool only READ's and collects metadata from your GP SQL Server database.

Whom can I contact if I have questions or trouble running the assessment?

Contact your partner or Crestwood Client Account Manager for questions or help running the assessment.

How long does it take to get my report after I run the assessment?

You will receive an email from your Crestwood Client Account Manager with a link to your report.

What happens after I get the report?

We recommend that you share the report with your partner or contact us to schedule time to further assess your migration

What is Crestwood's data security and privacy policy?

Crestwood analyzes anonymous metadata such as the name and version of your solutions, number of customers and vendors in your system, and the number of transactions and modules used in your ERP. Crestwood does NOT analyze or collect your financial or customer data. For more details, see <u>Crestwood Privacy Policy and Terms of Use.</u>

What happens to our data after the assessment is completed?

Crestwood provides ERP consulting, cloud, and managed services to organizations across all industries. The migration assessment tool is designed and managed by Crestwood to help you take the next step in digital transformation. The metadata collected from your system will be stored to help understand trends and improve the GP Cloud Migration tool. You can contact Crestwood at <u>marketing@crestwood.com</u> if you want your data removed.